Westchester
A Chubb Company

Ransomware Preparedness Questionnaire

Applicant Business Name: ____

Please check the appropriate box and provide additional details where applicable.

1) Does your employee training include phishing tests / social engineering exercises? Yes □ No □

a) If yes, how frequent are these exercises conducted (e.g. quarterly, annually)? __________________

2) Do you utilize multi-factor authentication (MFA/2FA) for:

a) All user accounts? Yes □ No □

b) Remote access login capabilities? Yes □ No □

3) How often do you implement critical security patches to critical software and hardware? __________________

4) Are your backups encrypted? Yes □ No □

5) Are your backups stored off-site (i.e. not on the insured's premises)? Yes □ No □

6) Are your backups stored off-line (i.e. disconnected from the Insured's main network)? Yes □ No □

7) What is your recovery time objective (RTO) to restore backups: < 12 Hours □ < 24 Hours □ 24-48 Hours □

a) If greater than 48 hours, please provide details: __________________

8) Do you use endpoint detection and response tools for malware protection? Yes □ No □

Signature: __________________________________

Title: __________________________________

Company: __________________________________

Date: __________________________________

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